

**Name:**

Chapter 2 (The Outpatient Ward)  
Visiting the Doctor

**Story A**

Hi Hana,

Today, I will write about my daughter's 1) \_\_\_\_\_ so that you can learn about the medical system in Sweden.

One morning last summer, my three-year-old daughter, Karin, began crying hard because she had a 2) \_\_\_\_\_ . She often has ear problems, especially when she has a 3) \_\_\_\_\_ .

In Sweden, we do not usually go to a hospital unless the situation is quite 4) \_\_\_\_\_ . However, my husband, Erik, and I were worried about Karin's ears because she always has the 5) \_\_\_\_\_ over and over again.

Erik called the local medical center, and the next day, he took Karin there to see our 6) \_\_\_\_\_ . Our general practitioner found a slight problem with Karin's hearing, and wrote a 7) \_\_\_\_\_ to an ENT specialist at a general hospital. Often there is a long waiting list to see a specialist, and you may have to wait up to 8) \_\_\_\_\_ !



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**Story B**

Three weeks later, I took Karin to the designated general hospital. Usually all patients pay a 1) \_\_\_\_\_ before medical consultation regardless of their treatment. However, children under 18 years old, like Karin, can 2) \_\_\_\_\_ medical treatment in Stockholm.

Many hospitals in Sweden have a creative atmosphere with various paintings and small sculptures. 3) \_\_\_\_\_ often have a play area for children even if it is not the 4) \_\_\_\_\_ section. Karin enjoyed playing with a wooden slide and other colorful toys while she waited.

When we entered the consultation room, the ENT doctor stood up, shook our hands and said, “Nice to meet you, my name is Hans Olsson.” He 5) \_\_\_\_\_ Karin’s ears carefully. Then he explained in detail about the diagnosis, recommended treatment and 6) \_\_\_\_\_ medicine she should take. The consultation took almost thirty minutes and the doctor answered all of our questions. This kind of 7) “ \_\_\_\_\_ ” is the basis of the Swedish medical system.

Karin was prescribed some medicine. We can pick it up at any 8) \_\_\_\_\_ in town through the electronic prescription system. Her medicine was free because she was under 18. I am really glad that Karin’s ears 9) \_\_\_\_\_ shortly after she started taking the medicine.

Lotta

